

tútrack



Web Browser Installation and/or Upgrade

This document explains two options with regards to upgrading or installing a web browser. Should you experience trouble with the tútrack website or website functionality, please follow this document for upgrading your web browser. Tútrack.com is supported by Microsoft Internet Explorer 7, Explorer 8 and Fire Fox 3. Should you be using an older version please use one of the following steps below to upgrade your web browser.

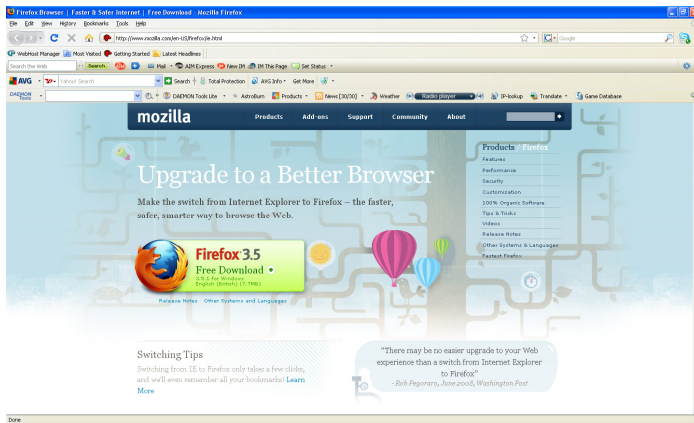
[Option 1 – Install Fire Fox \(Recommended\)](#)

[Option 2 – Run Windows update and install latest Internet Explorer browser.](#)

Option 1 – Download and Install Firefox

Firefox is an alternative Web Browser to Microsoft Internet Explorer (IE) and does not require a full windows update of your system. Firefox is the second most used internet browser and is considered more secure than Microsoft Internet Explorer.

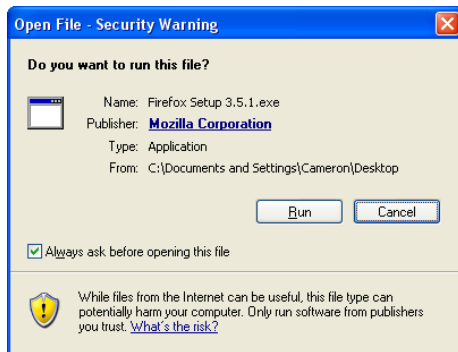
Step 1: Go to www.firefox.com



Step 2: Click on the "Free Download" button

Step 3: Save the file to a known location

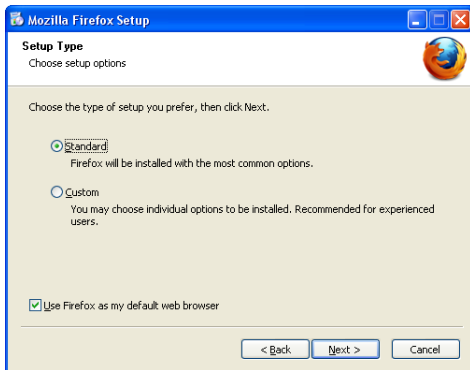
Step 4: Run the saved file



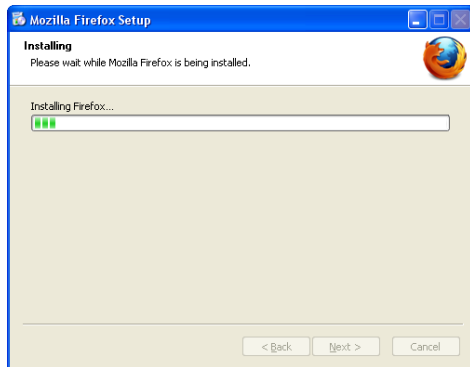
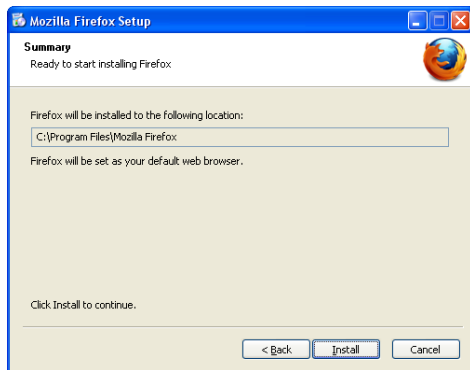
Step 5: Click Next



Step 5: Select Standard (Note: Un-tick "Use Firefox as my default web browser should you still want to use Microsoft Internet Explorer as your default web browser), then click Next



Step 6: Click Install



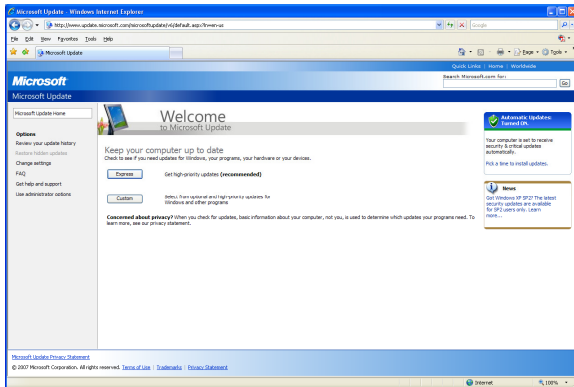
Step 7: Click Finish



Option 2 - Microsoft Operating System Update

It is important to make certain that all Microsoft Updates are installed when upgrading your Microsoft internet explorer, should you be in an office environment contact your technical support and advise them of your actions.

Step 1: Go to <http://windowsupdate.microsoft.com/>



Step 2: Click the Express Install (Recommended) and or Custom Install

Step 3: Install all updates available

Note: Should you have trouble with doing the windows update place contact your Computer Administrator to assist in the operation.

Step 4: Once you have completed an update Repeat Step 2 to 3 until all update are installed.